

2025

**ANNUAL
REPORT**

Our impact on the communities we serve

IWC Immigrant
Welcome
Center

7,933 Individuals Served

Total* includes:

- **4,272** clients served through our Immigrant Support, Legal & ELL programs
- **2,646** attendees participated in trainings and presentations
- **640** recipients of technical assistance
- **375** volunteers and attendees of professional development sessions

Our Clients Represent

95 Countries

65 Languages

In 2025, IWC navigated myriad federal and state policy changes—pivoting when necessary—to remain true to our mission and vision of being a trusted partner of ALL immigrants. We are proud to continue growing our support network, and are grateful to have earned two awards for our work: Indiana Civil Rights Commission and Indianapolis Jewish Community Relations Council’s **Hoosier Upstander Award** and Indianapolis Business Journal’s **Nonprofit Distinguished Recognition**.

Looking ahead, we plan to build on our strengths—collaboration, data collection and sharing, technical expertise—while bolstering our infrastructure to address the gaps related to the evolving needs of our immigrant communities.

*Individuals may be duplicated across services | Source: IWC Internal CRM Data | Jan.-Dec. 2025

Client Overview



Top Needs



LEGAL



HOUSING



FOOD



ELL



EMPLOYMENT

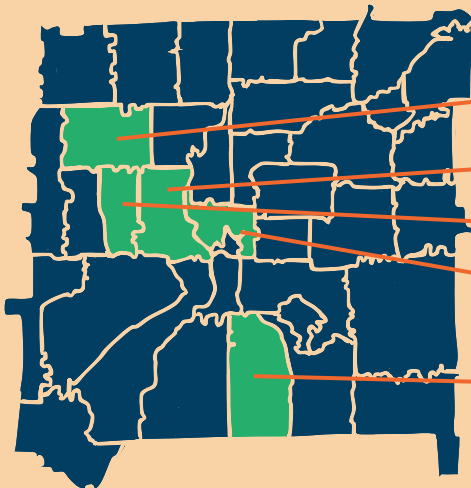
Top Languages

- Spanish
- Haitian Creole
- Burmese
- French
- Dari/Farsi

Top Countries

- Haiti
- Mexico
- Democratic Rep. of the Congo
- Venezuela
- Myanmar

Top Zip Codes



46254 Pike Township

46222 Wayne Township

46224 Speedway/Wayne Twnp.

46202 Center Township

46227 Perry Township

Summary of Programs



 Legal Resources

Legal assistance remains among the top needs. We experienced a 146% increase in legal programming and services support compared to 2024.

- 713** Legal Referrals
- 76** Hours of Legal Support
- 145** Class & Clinic Participants
- 34** Classes & Clinics Sessions



 English Language Learning

Participation in Pathway to Literacy classes increased 35% over the last year.

- 930** Class Instructional Hours
- 496** Referrals to Classes
- 510** Class Sessions
- 330** Participants



 Trainings & Technical Assistance

The majority of participants reported they found training workshops useful.

- 94** Organizations Completed Trainings
- 86** Trainings & Presentations Provided



 Immigrant Support

Our volunteer program experienced a 24% growth in 2025.

- 109** Natural Helpers
- 95** Program Volunteers
- 15** Volunteer Trainings Provided

Our Natural Helpers Represent

39 Countries **43** Languages

THANK YOU · GRACIAS · MÈSI
ကျေးဇူးတင်ပါသည် · MERCI · تشكر



For your trust in us to **serve** and **advocate for** our immigrant neighbors.

For your generosity and support of this **important** and **necessary** work.



For your genuine interest to **learn more** and **support** our immigrant communities.



Scan to learn more about supporting our work.

